

CUSTOMERS & NESTE SUCCESS STORY

The logo consists of the letters 'SSP' in a bold, sans-serif font. The letters are filled with a dark blue color and feature a light blue, semi-transparent shadow or offset effect, creating a 3D appearance. The 'S' and 'P' are larger than the 'SS'.

Supplier sustainability portal
Digital interaction with suppliers

SSP

A tool to management raw materials supply & compliance process

1600 users

99% supply transactions reported

TO WHOM?

All suppliers selling renewable raw materials to Neste, but also for Neste Logistics & Operations, Supply Chain Compliance, Supply and Sustainability

CUSTOMER NEEDS

Easier way to do business with Neste. Single point of contact, making collaboration smoother and transparent. Less manual work!

TARGETS

Making Neste the preferred partner and secure raw materials for future growth.

+

Reduce sustainability and compliance risks
Improve operational excellence
Ensure visibility over scattered supply base

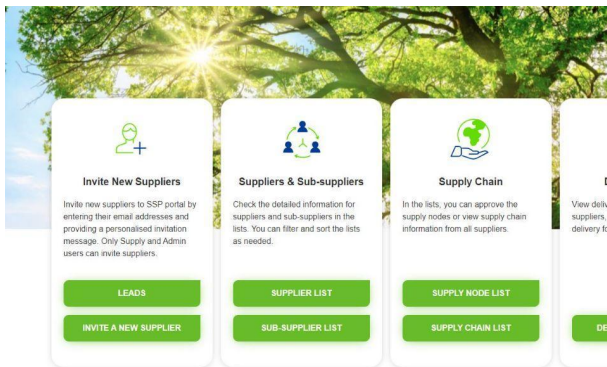


- 2017 **Manual supplier data gathering and monitoring.** Idea about portal came from sustainability hackathon.
- 2018 **Beta version released:** Minimum Viable Product ready for testing
- 2019 **First version released. Fully functional product:** covering supplier on-boarding and delivery documentation processes
- 2020 **Deploying SSP in operational use** across all Neste regions and increasing coverage
- 2021



SSP Neste view

- 2022 **Automating processes** and improving usability



OUR SOLUTION

Supplier Sustainability portal **helps both suppliers and Neste teams to manage raw materials supply and compliance processes**. Current version of the portal includes suppliers on-boarding and delivery management processes.

Portal offers a centralized source of data, providing transparency to E2E processes. More importantly it is a communication & support channel between suppliers and Neste teams.

A supplier feedback:

“The SSP you created is easy to use and covers all aspects of a commercial long term based relationship. It is a tool that helped us to bring all documents together.”



20/22

1600 ACTIVE USERS

100 %

DIGITAL ONBOARD PROCESS

99 %

SUPPLY TRANSACTIONS REPORTED

99 %

DELIVERY REPORTING OF RP FEEDSTOCK SUPPLIERS

3.6/4

SUPPLIER SATISFACTION

SSP

SSP'S INTEGRATED DATA

Raw materials data

Supply chains & sub-suppliers data

Sustainability commitments

Certification & markets compliance

GHG values

Deliveries & volumes



Venla Teräväinen &
Eerika Karvonen
SSP users



Supplier Support & Communications

Manage raw materials supply and compliance process

ONBOARDING

Portal will guide the supplier through the process & ensures supplier meets the sustainability requirements

DELIVERY MANAGEMENT

Portal guides suppliers with deliveries & ensures they meet the sustainability and market requirements

CENTRALIZED WORKSPACE

One-stop working space to submit, review and edit relevant information and get needed support